

 Law Offices of
palmer, reifler & associates, p.a.

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October 30, 2015

Sent Via Facsimile Only: (509) 575-

Team Child
32 N 3rd St, Suite 343
Yakima, WA 98901

Re: Our Client: Wal-Mart Stores, Inc.
Our File No.:
D/ Incident: June 6, 2015
Your Client: a minor and his Parents/Guardians

Dear I

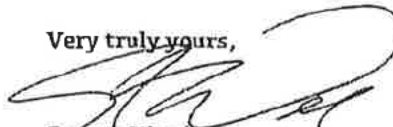
This letter serves to confirm receipt of your recent correspondence wherein you informed our office that your client is willing to settle the above-referenced civil matter by making two payments of \$25. Below, please find our response.

Our client is not willing to accept your client's offer; however, in light of your client's desire to resolve this civil matter, Wal-Mart Stores, Inc. is willing to accept two payments of \$50, for a total of \$100, to fully and finally resolve this civil matter if the first payment is received in our office within twenty (20) days of the date of this letter and the second payment is received thirty (30) days thereafter.

To settle this statutory damages matter now, please ensure your client places the above-referenced file number on the payment, which shall be payable to and mailed to Law Offices of Palmer, Reifler & Associates, P.A., P.O. Box 607774 Orlando, Florida 32860-7774. Upon receipt and clearance of said payment, a statutory civil damages release will be forwarded to your attention in favor of your client.

Should you have any questions regarding this letter, please do not hesitate to contact our office or email me at palmerlaw@palmerreifler.com.

Very truly yours,



Steven Wee*

For the Firm

SW/kk

*Licensed in Washington

LAW OFFICES OF
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FLORIDA

Telephone (407) 875-8032
Toll Free (888) 572-5637
Facsimile (407) 875-0739

Parent/Guardian of [REDACTED]

Re: Walmart

File #: [REDACTED]
PIN # [REDACTED]

6/11/2015

SETTLEMENT OFFER

Dear Parent/Guardian of [REDACTED]

This Law Firm represents Walmart concerning its civil claim against you in connection with an incident involving your child on 6/6/2015.

Pursuant to Wash. Rev. Code § 4.24.230 "Liability for conversion of goods or merchandise ...", Walmart may consider moving forward with a statutory civil damages claim against you.

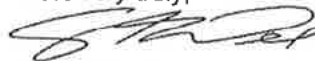
We ask that you settle this matter by making payment to us in the amount of \$200.00 within twenty (20) days of the date of this letter. Upon receipt of full payment and clearance of funds, you will receive a written release of the statutory civil damages claim.

Payment should be made payable and mailed to Law Offices of Palmer, Reifler & Associates, P.A., Post Offices Box 607774, Orlando, Florida 32860-7774. Please include the file number shown above on your payment. If you wish to discuss alternative payment arrangements, you may call us at (888) 572-5637. Money Orders, Checks, MasterCard, Visa, American Express, Discover, Money Gram, Electronic Checks and Debit Cards are also accepted. You may also pay on-line through our secure website: WWW.PALMERPAY.COM.

Should full or partial payment not be made on time, we may review the matter for the possibility of recommending that our client take further civil action and depending on the state law, may choose to make a higher settlement request on behalf of our client. Walmart may in the future consider filing a lawsuit, in which case it will likely seek any available attorney's fees, court costs and other legal expenses throughout such litigation. Any defending party to such a lawsuit would likely be served by a process server with a summons requiring the party or the party's attorney to respond and/or appear in court to defend the action. If successful in any such litigation, we estimate that Walmart would be seeking a final judgment of damages, court costs and/or attorney's fees up to the maximum amounts allowed by law which might exceed the amount demanded above.

We strongly encourage you to make payment within the time period requested above to avoid further civil requests.

Yours very truly,



Steven Wee*
Of Counsel to the Firm

IMPORTANT NOTICE: The payment of any penalty demanded of you does not prevent criminal prosecution under a related criminal provision.

*Only affiliate of Firm admitted in WA
SW/III

Se Habla Español

FREQUENTLY ASKED QUESTIONS

Why am I receiving this letter?

Our client (the retailer) has forwarded your file to the Law Offices of Palmer, Reifler & Associates, P.A. to make a restitution and/or civil damages settlement request. Civil laws have been enacted by state legislatures allowing for civil remedies which to a certain extent are used to compensate retailers for a variety of losses, costs and expenses associated with theft and shoplifting generally as well as the legal damages associated with the specific incident in question. These laws were often enacted in part to serve as a deterrent against theft offenders or responsible individuals apart from any possible criminal punishment and to make it less likely for the theft offenders to commit theft again. Restitution may be requested to compensate the retailer for any actual loss associated with the incident, such as damage to merchandise or theft of cash, while civil damages may be requested to reimburse the retailer for additional losses associated with theft incidents and can sometimes include both actual damage and exemplary damage components. The exemplary damage component of these civil damages requests is often allowed to be requested even if the merchandise or property was recovered and not damaged.

What happens if the store has its merchandise or property back?

Restitution will not be requested if the store has received its merchandise or property back undamaged. However, whether the item or property was or was not damaged, or whether or not it was returned to the store has little, if any bearing on whether there will be a civil damages request or the amount of that separate request. If restitution has been made, a civil damages request may therefore still often be made. The civil damages settlement amount being requested by the retailer is not to compensate it for the merchandise, but for the invasion of a legal right to the retailer's ownership of and control over its property.

The police were not called. Why am I still being asked to pay?

Store personnel are typically the ones given authority to decide whether to call the police or not. This civil damages request is separate from and independent of any criminal action that may or may not have been taken.

I went to criminal court, why do I have to pay this?

Whenever a person commits, or attempts to commit a theft, that action may be considered both a crime and a civil tort. The retailer may request the state to file criminal charges and it may choose to request civil damages. This civil damages request is separate from and independent of any criminal action that may or may not have been taken. So even if criminal charges are pending and regardless of the outcome of the criminal matter, the retailer may still make a civil damages request pursuant to state statute.

If I pay the civil damages claim do I still need to go to criminal court?

If there is a criminal court action, then you need to comply with the rules of the criminal court regarding the criminal matter. Payment of this civil damages request does not relieve you of any obligations associated with a possible criminal proceeding, but does ensure that you will be relieved of civil damages liability for the incident.

What if I can't or don't pay?

If you are currently unable to pay the entire civil damages amount being requested, please call the Law Offices of Palmer, Reifler & Associates, P.A., using the number listed on the letter to discuss the matter.

Failure to respond to our client's request for settlement within the time specified in the Settlement Offer may, depending on the jurisdiction, result in the request of a higher settlement amount. Refusal to pay the requested settlement amount may also, at the discretion and direction of our client, result in the filing of a civil lawsuit against you.

I still have questions, where can I get more information?

Additional information can be found on our secure website at www.PalmerPay.com or you can call us using the number listed on the letter.

We appreciate your cooperation in resolving this matter. For your convenience we have provided five easy ways to pay:

- **PalmerPay** (www.PalmerPay.com)
- **PalmerConnect** (1-866-213-4847)
 - Automated payment system that also allows you to check your balance and get other payment related information
- **MoneyGram**
 - Must have Palmer Reifler receive code 5517 and file number (found on enclosed letter)
- **Toll-Free Number** (1-888-572-5637)
 - We accept check by phone, credit and debit card payments

Hours of Operation:

Lobby Hours By Appointment Only: M-F: 9am -5pm EST
 M-F: 8am-11pm EST
 Sat.: 10am-8pm EST
 Sun.: 10am-5pm EST

◦ Via Mail

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Credit / Debit Card Payment Slip

File Number: _____
File Number is located on the top right corner of letter received



Card Holder Name: _____

Card Number: _____

Expiration Date: _____

Phone: _____

Name on File: _____
Name of the addressed person on the letter

Payment: _____
 Convenience Fee: \$14.50

A \$14.50 credit/debit service fee is added for each transaction

Total: _____

By signing this form you are authorizing us to perform a credit/debit transaction

Signature: _____